

KIMBERLY RADOMSKY

718 Evansridge Common NW Calgary, AB T3P0P3 (403) 612-5342 KimberlyRadomsky@gmail.com

Experienced and detail-oriented professional with an over 10 year robust background in investigative management, compliance, and risk assessment. Proven track record in leading complex investigations, managing cross-functional teams, and implementing strategic solutions to mitigate financial and operational risks. Adept at leveraging data-driven insights to drive informed decision-making and enhance organizational effectiveness. Committed to upholding the highest standards of integrity and excellence in all investigative processes.

Professional Experience

LONDON DRUGS LTD

Manager, Investigations

2019 - Present

- **Built and expanded** a high-performance investigations team, increasing team size by 600% and developing a streamlined onboarding and training program, which enhanced operational efficiency and investigator proficiency.
- **Aligned investigation priorities** with both internal and external stakeholder needs, ensuring that all investigations were conducted to the highest standards of safety, legality, and ethical conduct.
- **Effectively communicated investigation outcomes** to senior executives, risk management, legal teams, human resources, as well as law enforcement and Crown counsel, ensuring clarity and strategic alignment in decision-making.
- **Led and managed** multiple complex investigations into fraud and theft, focusing on asset recovery and offender prosecution in accordance with company policies and procedures.
- **Expertly presented fraud cases** to law enforcement, utilizing thorough documentation and evidence presentation to support legal actions and facilitate successful outcomes.
- **Handled a diverse range of investigative files**, including customer issues, brand integrity concerns, and privacy breaches, effectively resolving these cases while upholding company standards and regulatory requirements.

ROGERS COMMUNICATIONS

Investigator, Western Canada

2016 - 2019

- **Led and executed investigations** into internal and external theft and fraud, utilizing strategic approaches to uncover and address significant security threats.
- **Collaborated with internal and external partners**, including security analysts, retail operations, and human resources, to enhance investigative outcomes and streamline resolution processes.
- **Conducted comprehensive retail security audits** across all corporate locations in Western Canada, identifying vulnerabilities and recommending improvements to strengthen security protocols.
- **Spearheaded a successful anti-fraud initiative** that achieved a 40% year-over-year reduction in wireless fraud in Western Canada by developing and implementing an employee awareness campaign and communications protocol.

- **Ensured all investigations were conducted** in a safe, legal, and ethical manner, strictly adhering to company policies and procedures to maintain integrity and compliance.
- **Reviewed monthly store inventory reports** to identify anomalies and large discrepancies, leading to early detection and resolution of potential fraud or theft issues.
- **Completed investigations promptly**, including thorough documentation, interviews, and coordination with local police departments as needed to support effective case resolutions.
- **Cultivated and maintained relationships** with competitors and law enforcement in a loss prevention capacity, participating in regional multi-agency meetings to share intelligence and collaborate on identifying organized retail crime (ORC) suspects and emerging fraud methods.
- **Resolved two significant internal fraud cases**, involving fraudulent account creation for obtaining high-value hardware, resulting in successful charges against the perpetrators.

Professional Certifications

- Alberta Security License - Investigator
- BC Security Workers License
 - CCTV Installer, Private Investigator, Security Guard and Authorized to Carry and Use Restraints
- ASIS PCI (Professional Certified Investigator)
- Loss Prevention Foundation LPC (Loss Prevention Certified)
- Google Cybersecurity Certificate
- Wicklander-Zulawski
 - Level I - Interviewing Techniques and Level II – Practical Application Workshop

Professional Affiliations

RETAIL COUNCIL OF CANADA

Chair, Supply Chain Committee

2024 - Present

- **Spearheaded efforts** to enhance supply chain management across the retail industry by coordinating with key stakeholders and developing strategic recommendations.
- **Organized and led** committee meetings, providing strategic direction and fostering collaboration among industry professionals to address supply chain challenges.
- **Advocated for best practices** and policy changes, contributing to improved efficiency and effectiveness within the retail supply chain sector.